Citizens Bank

We Stand For Your Success!

For Bank Use Only:

Sent By:
Date:

Text Alert Enrollment Form

Enrollment Type:

- ☐ New Enrollment
- ☐ Change of Enrollment
- ☐ Enrollment Cancellation Request

Customer Information:

Applicant Name:	Date:
Current Mobile #:	Old Mobile # (if changing):
Current Address:	

Account Information:

Account #:	Short Name (up to 4 char):	Add/Remove/Change?	Alert me if Balance goes below:	Alert me if Balance goes above:
Ex: 1234567	Chk1	Add	$100.00	N/A

Daily Balance Alert Information:

Account Short Name:	Days of week to be alerted (select all that apply):	Time of Alert:
Ex: Chk1	☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat X All	9:00 AM
	☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat ☐ All	
	☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat ☐ All	
	☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat ☐ All	
	☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat ☐ All	
	☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat ☐ All	

Monthly Balance Alert Information:

Account Short Name:	Days of month to be alerted (list all that apply):	Time of Alert:
Ex: Chk1	1st, 15th, 23rd	10:00 AM

Transaction Alert Information:

Account Short Name:	Transaction Type to trigger alert (Debit Card, ACH, Wire, Check, Internet Banking, Telephone Banking, or ALL):	Transaction Threshold ($)
Ex: Chk1	Debit Card	50.00*

*This transaction alert example will alert the customer for any Debit Card or ATM transaction over $50.00.

By signing this agreement you agree to the following:

• I certify that the information provided is true and correct. I authorize Citizens Bank to verify any information included in this application and allow access to all the accounts I may be a signer on listed above.
• I understand that one text message will be sent for each account that I request a balance for each day and time selected.
• I understand that cell phone carrier text message rates may apply and will not hold Citizens Bank liable for any text message charges.
• I understand that when I travel outside of the United States, my carrier may assess additional text message charges, and I am responsible for these charges.
• I am responsible for notifying Citizens Bank of any changes to my cell phone carrier and/or cell phone number.
• I am responsible for notifying Citizens Bank if my cell phone is lost or stolen.
• I am responsible for adding, changing, and/or deleting my text messages alerts by notifying Citizens Bank.
• I understand that the bank schedules its systems for routine maintenance & updates, and during these maintenance and update periods, text message alerts may be delayed. Under normal conditions, I understand that my text message alerts will arrive usually within 15 minutes of my selected schedule.

The undersigned agrees to the same terms stated above.

X_____ _____/_____/_____
Applicant Signature **Date**

X_____ _____/_____/_____
Signature verified by **Date**